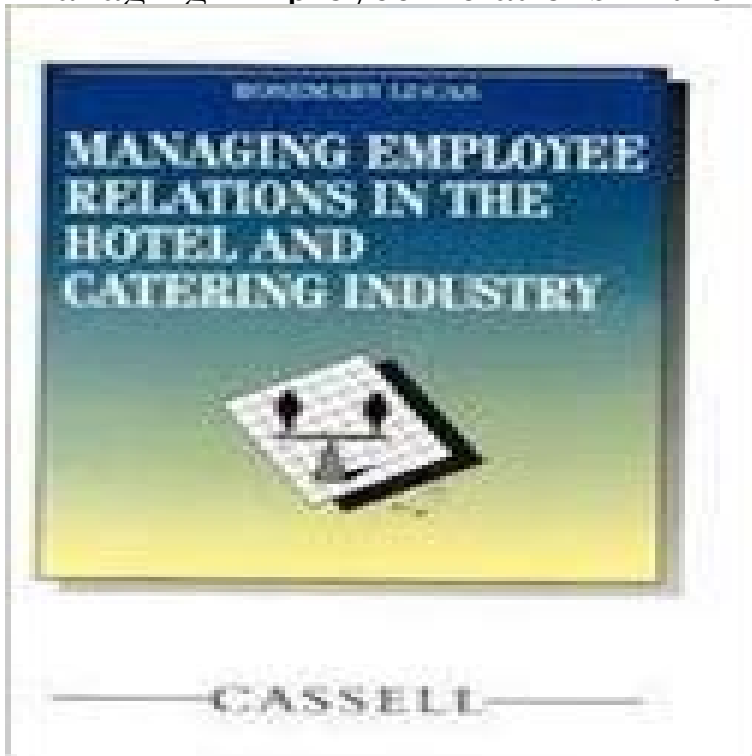


Managing Employee Relations in the Hotel and Catering Industry



Offers an insight into issues within employee relations, with especial reference to the hospitality industry. This text incorporates previously unpublished data, and provides cases and summary points at the end of each chapter.

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