

Human Resource Management for the Hospitality and Tourism Industries takes an integrated look at HRM policies and practices in the tourism and hospitality industries. Utilising existing human resource management (HRM) theory and practice, it contextualises it to the tourism and hospitality industries by looking at the specific employment practices of these industries, such as how to manage tour reps or working in the airline industry. It initially sets the scene with a broad review of the evidence of HRM practice within the tourism and hospitality industries. Having identified the broader picture, the text then begins to focus much more explicitly on a variety of HR policies and practices such as: • recruitment and selection: the effects of ICT, skills required specific for the industry and the nature of advertising • legislation and equal opportunities: illegal discrimination and managing diversity • staff health and welfare: violence in the workplace, working time directives, smoking and alcohol and drug misuse • remuneration strategies in the industry: the 'cafeteria award' approach, minimum wage and tipping. Human Resource Management for the Hospitality and Tourism Industries is illustrated throughout with both examples of best practice for prescriptive teaching and discussion, and international case studies to exercise problem solving techniques and contextualise learning. It incorporates a user friendly layout and includes pedagogic features such as: chapter outlines and objectives, HRM in practice – boxed examples, reflective review questions, web links' discussion questions and further reading. Accompanying the text are online supplementary lecturer materials including downloadable figures from the book, PowerPoint slides, further cases and extra exercises and points for discussion.

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Management (HRM) for the Tourism, Hospitality, and Event (THE) sector is based on HRM policies and practices relevant to the tourism and **Human Resource Management the Hospitality Tourism Industry Jobs** Buy Human Resource Management for the Hospitality and Tourism Industries by Dennis Nickson (ISBN: 9780415642118) from Amazon's Book Store. Free UK **Human Resource Management for the Hospitality and Tourism** That said, the book is in many respects a standard HRM text for the tourism and hospitality sector, recognizably following the traditional concerns of **Human Resource Management for Hospitality, Tourism and Events - Google Books Result** Jul 13, 2015 HUMAN RESOURCE MANAGEMENT IN HOSPITALITY INDUSTRY College of Hotel, Restaurant, and Tourism Management CHAPTER **Human Resource Management in the Hospitality and Tourism Industry** **Human Resource Management for the Hospitality and Tourism** Feb 19, 2007 Human Resource Management for the Hospitality and Tourism Industries takes an integrated look at HRM policies and practices in the tourism **Journal of Human Resources in Hospitality & Tourism: Vol 16, No 4** TY - BOOK. T1 - Human Resource Management for the Hospitality and Tourism Industries. AU - Nickson, Dennis. PY - 2013. Y1 - 2013. N2 - Human Resource **Human Resource Management for the Hospitality and Tourism** Human Resource Management for the Hospitality and Tourism Industries takes an integrated look at HRM policies and practices in the tourism and hospitality **Human Resource Management for the Hospitality and Tourism** Human Resource Management for the Hospitality and Tourism Industries takes an integrated look at HRM policies and practices

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